



***“from Disaster...
to Recovery”***

HANDLING FIRE, SMOKE AND ODOR DAMAGE— STEPS TO RESTORATION



TIME IS OF THE ESSENCE. YOU NEED TO MOVE QUICKLY TO STALL ANY FURTHER DAMAGE...

When you have a fire in your home or business safety always comes first.

A call to Reliable Restoration will have our expert professionals at your door to:

- Quickly assess the damage.
- Develop an action plan.
- Accurately restore your property to government and industry standards.

With these simple steps we can have your property ***Reliably Restored.***

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633

Step 1: Make Sure Everyone is out **SAFE!**

Step 2. Call **Reliable Restoration** at (678) 325-1633.

We will dispatch our team of **fire restoration** specialists. Our immediate concern is for YOU. Your health, safety and comfort come first. We will assist you in finding temporary shelter and if necessary provide you with any basic needs (clothing and food).

Step 3: We Will Assess the Damage and Develop a Plan of Action

Available 24/7/ 365!

24 Hours a Day

7 Days a Week

365 Days a Year

Upon arrival we will:

- **Assess the damage.**
- **We secure your property by boarding up any openings.**
- **Address any immediate issues in order to lessen the severity of the loss.**
- **We will coordinate our efforts with the local first responders.**
- **We finalize any investigations or paperwork prior to our work beginning.**

At Reliable, **YOU** are our first priority!

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Step 4: We Mitigate the Damage and Begin a Rebuilding *Plan*

Working with your insurance company (*with your approval*), we meet with the adjuster on your behalf to advocate for you.

- **We speak Insurance Company language.**
- **We know what is important for you and your property's restoration needs.**
- **We know what you are entitled to receive for restoration and reconstruction.**

Our mitigation plan will consist of:

- **Debris removal.**
- **Demolition of all damaged building materials.**
- **Water extraction and dehumidification** (if needed after fire hose use/sprinkler activation).
- **Cleaning and sealing of the remaining structure to remove soot and odor from the property.**
- **Any personal contents affected by the damage will be removed, cleaned and stored until the project is complete. [Contents Cleaning and Storage](#)**

NOTE: If hazardous materials are potentially found we will test for the presence of lead and asbestos. If found, we will safely remove the materials in accordance with all applicable State and Federal laws. For more information please refer to [Asbestos and Lead Abatement](#)

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Step 5: Reconstruction Preparation

Upon plan approval we get to work quickly. As insurance policies dictate, you are entitled to have your home or business restored to its pre-loss condition. Our experts assure that your project meets all guidelines.

The reconstruction process can be lengthy. At Reliable Restoration, our mission is to avoid other companies' pitfalls (added delays and unforeseen charges) associated with restoration work. We get the job done **quickly, expertly and within budget!**

Remember, Reliable Restoration is your one-stop source for every step of the process.

Contact us for more information on [Reconstruction Services](#).

Remember when you need a company you can trust to reliably **R**ecover, **R**estore and **R**econstruct your property after a water disaster call:

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