



“from Disaster...

to Recovery”

DRYING AND DEHUMIDIFICATION – STEPS TO RESTORATION



TIME IS OF THE ESSENCE. YOU NEED TO MOVE QUICKLY TO DRY OUT AND STALL ANY FURTHER DAMAGE...

When you have water damage in your home or business immediate action can make the difference between a simple cleanup and a total disaster.

A call to Reliable Restoration will have our expert professionals at your door to:

- **Quickly assess the damage.**
- **Develop an action plan.**
- **Accurately restore your property to government and industry standards.**

With these simple steps we can have your property ***Reliably Restored.***

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633

Step 1: Call Reliable Restoration at (678) 325-1633.

Upon your call to Reliable Restoration, our trained staff will walk you through any necessary steps to stall any further property damage before our arrival (ex. Assessing any safety issues, shutting off the water main, etc.). **Due to health concerns if your disaster is the result of sewage, PLEASE STAY AWAY! Let Reliable take care of it for you.*

Step 2: We Will Assess the Damage and Develop a Plan of Action

Available 24/7/ 365!

24 Hours a Day

7 Days a Week

365 Days a Year

Upon arrival we will:

- **Assess the damage.**
- **Locate the source of the disaster.**
- **Address any immediate issues in order to lessen the severity of the loss.**
- **Begin the drying and dehumidification process.**

At Reliable, **YOU** are our first priority!

NOTE: *If hazardous materials are potentially found we will test for the presence of lead and asbestos. If found, we will safely remove the materials in accordance with all applicable State and Federal laws. For more information please refer to [Asbestos and Lead Abatement](#) .*

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Step 3: Removal of Water and Damaged Materials

The Reliable Restoration Expert Team is ready to go! We have commercial air movers and dehumidifiers that will reduce the inside air humidity to below 55% (the point at where certain types of mold can start to grow).

- **Building materials that are damaged beyond repair will be removed.**
- **Affected areas are isolated from the rest of the property so that the damage remains contained.**
- **We then will clean anything non-porous with sanitizers.**
- **Any personal contents affected by the damage will be removed, cleaned and stored until the project is complete. [Contents Cleaning and Storage](#)**

Step 4: Dehumidification of the Area

Every Reliable Restoration technician is certified in Water Damage Restoration by the **IICRC** (The Institute of Inspection, Cleaning and Restoration Certification). Most building materials are porous and will retain significant water; this water retention will cause building materials to warp, swell and break down so dehumidification is key to quickly halting any further damage.

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Step 5: Reconstruction Preparation

After removing water, the floors and walls may look dry but can still retain moisture. There is no set time for this process. Using state-of-the-art testing tools we will monitor drying progress until completion.

Once Drying is complete, we assure your building is ready for reconstruction. This can range from simply removing the equipment and cleaning up after ourselves to additional demolition and site work.

Remember, Reliable Restoration is your one-stop source for every step of the process.

If you choose Reliable Restoration to perform the reconstruction, we will immediately begin the reconstruction process.

Contact us for more information on [Reconstruction Services](#).

Remember when you need a company you can trust to reliably **R**ecover,
Restore and **R**econstruct your property after a water disaster call:

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