



*“from Disaster...
to Recovery”*

CONTENTS CLEANING AND STORAGE – STEPS TO RESTORATION



A DISASTER HAS OCCURRED. YOU NEED TO SALVAGE AND PROTECT WHAT IS LEFT OF YOUR PROPERTY...

Whenever there is a damage to property, the initial reaction is to focus on the building. Many times the personal possessions and company contents get lost in the hustle and bustle of the first few moments.

At Reliable, we know how important the care of those items are and we make sure that ALL of your needs are addressed.

A call to Reliable Restoration will have our expert professionals at your door to:

- **Quickly assess the need.**
- **Develop an action plan.**
- **Carefully clean and store your possessions, working with your Insurance Company.**

With these simple steps we can have your property ***Reliably Restored.***

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633

Step 1: Call **Reliable Restoration at (678) 325-1633.**

When you experience a loss of any kind; fire, flood, water, mold or storm damage, we have you **Reliably** covered. Unlike our competitors who use subcontractors, we have our own staff of expert personnel to carefully clean and store your contents.

We will:

- **Itemize all contents.**
- **Carefully pack all items.**
- **Transport contents to our state-of-the-art facility for cleaning.**
- **Securely store all contents in our climate-controlled warehouse.**
- **When the property restoration is complete, we will deliver the contents back to you and assist in unpacking.**

Available 24/7/ 365!

24 Hours **a Day**

7 Days **a Week**

365 Days **a Year**

At Reliable, **YOU** are our first priority!

RELIABLE RESTORATION-contact us at: www.choosere Reliable.com or (678) 325-1633

Step 2: Damage Assessment and Inventory Creation

Reliable Restoration's professional team of contents' managers and supervisors upon arrival will immediately evaluate your disaster containment needs.

We will:

- **Determine the extent of the damage (if any) to your furniture, fixtures and clothing.**
- **Separate irreparable items for inventory and presentation to a insurance adjuster as part of your claim.**
- **Determine the level of repair/cleaning on the remaining contents and prepare an inventory list of all items to be "packed out".**

All contents' assessment takes place securely on-site and a report is presented to you and the insurance claims adjuster.

We will communicate with your insurance company to secure the best possible outcome for you and your restoration needs.

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633

Step 3: Contents “Pack Out”

Once the inventory has been established the “pack-out” begins. Reliable Restoration will bring our commercial moving truck along with packing materials, blankets and dollies to your site.

Our staff takes great care in packing every item from **large furniture** to **the smallest decorative pieces**. We treat your belongings as if they were ours. Once securely packed up, we transport your items to our facility for cleaning and/or storage.

NOTE: In the best interests of all involved, we ask that owners take responsibility of any valuables including: jewelry, artwork and any personal family heirlooms.

Step 4: Contents Cleaning

Contents affected by a fire or flood will be a need to cleaned and deodorized. In Reliable Restoration’s **state-of-the-art facility** our team has the training, experience and support to effectively clean your contents. Our process will **remove water stains** and **contaminants**. We are experts at **soot removal** from any material.

If there is smoke damage present we can remove all odor by placing your items in our **Ozone Chamber**. This 400 square-foot room has the ability to completely **remove any trace of smoke**.

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633

Step 5: Contents Storage

Storing your contents is the most secure way to avoid further damage during reconstruction. At Reliable Restoration our contents storage process involves storing your contents in safety, off-site. We have a **15,000 square foot, climate-controlled facility** that can **securely store** all your possessions. With our **sophisticated inventory technology**, we know where your contents are at all times for efficient access.

Step 6: Contents Return

We know the inconvenience of recovering from a disaster. If your insurance or company policy permits, we will help you **return everything back in place**. Our team will work with you and provide you with the help you need to make that final step a pleasant and speedy return to normal.

Remember when you need a company you can trust to reliably **Recover**, **Restore** and **Reconstruct** your property after a water disaster call:

Reliable Restoration at: (678) 325-1633

Available 24/7/ 365!

24 Hours a Day

7 Days a Week

365 Days a Year

RELIABLE RESTORATION-contact us at: www.choosereliable.com or (678) 325-1633